



# **General Rules for the services provided by DS Product certification (ABP)**

## General Rules for the services provided by DS Produkt certification (ABP)

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### 1 Objectives, scope and revision

- 1.1 The present rules, in the following referred to as ABP, specify the rights and obligations of the LICENSEE and of DS CERTIFICATION in connection with the issuing of licenses, giving the right to use the DS logo in connection with certification of products' conformity with a standard.<sup>1</sup>

ABP applies to the issuing and maintenance of a license – in the following referred to as a license – unless other arrangements have been made. Requirements laid down, terms and conditions, supervised by directions of majority or accreditation terms may not be deviated from by agreement, unless an acceptance from the relevant authority is available.

- 1.2 DS CERTIFICATION revises the ABP, when essential changes in e.g. terms of accreditation, International agreements are dictated, or when DS CERTIFICATION considers such a need necessary. To extend LICENSEEs issued according to former editions of ABP it is required that the LICENSEE commits himself to observe the revised ABP.
- 1.3 If a standard is revised, a license based on this standard may only be extended beyond the period of validity laid down in Specific Rules for Certification – in the following referred to as SBC, if the LICENSEE implements the necessary product changes in a way that the products are found in conformity with the relevant standard. However, the LICENSEE may be given reasonable time to reorganize to the new requirements in the revised standard. Any deviation from these requirements, an agreement and an explanatory statement are demanded.

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<sup>1</sup> The concept of a standard covers a Danish, Foreign, European standard or a pre-standard or any other normative document, which specify the requirements of a product.

- 1.4 Revised ABP are forwarded to all LICENSEES and are made available at the DS homepage.

## **2 Definitions**

In this context certification means issue of a license, which involves permission to provide a product with the DS mark. A license can be issued to a manufacturer or a distributor where type inspection including type testing and an initial inspection visit to the production site has demonstrated product conformity with the applicable product standard and fulfilment of the requirements laid down in the specific rules for the product certification scheme in question. Reference is made to the vocabulary in sub-clause 14.

## **3 Basis of agreement and requirement model**

- 3.1 The present ABP, the standard(s) in question and the matching SBC form the basis for the individual product product certification schemes.
- 3.2 Use of the DS-mark in connection with product certification may only be started on the basis of a written agreement with DS Certification. The LICENSEE – from his part – confirms the entering of the agreement by signing the application form. DS Certification confirms hereafter the agreement in writing.
- 3.3 The agreement form, which may be required at DS, specifies the foundation by specification of the standard valid for the product and those for the scheme valid SBC's as well as the products included in the product certification. By signing the agreement form the LICENSEE confirms his knowledge of the ABP and the SBC mentioned in the agreement. The LICENSEE commits himself to observe these as long as the license is maintained. By issuing the license DS Certification on their part observes these as well.
- 3.4 Before and during the entering of the agreement and in connection with the following maintenance of license documents DS Certification will - to a necessary extent - inform the LICENSEE with regard to the practical implementation of the product certification.
- 3.5 The LICENSEE may be a manufacturer or an agent of the product(s) concerned. If the LICENSEE is an agent/importer, the agreement form must be signed by the agent as well as by the manufacturer, who agrees to the agreement and declares to maintain the present ABP, attached SBC and requirements in the standard.
- 3.6 DS Certification implements the product product certification scheme according to the requirements stated in the agreement and those at any time current rules, guidelines and terms of accreditation.
- 3.7 DS CERTIFICATION and/or an inspection body, with whom DS has an agreement, implements the external control, beyond this control of the LICENSEE's internal control according to the SBC.
- 3.8 A license can only cover products, which are covered by the same standard, from one manufacturer and one production site.

## **4 License**

- 4.1 A license and with that a permission to DS-mark a product can be granted, when the type inspection proves that the product conforms to the requirements laid down in the applicable standard and that the LICENSEE undertakes to observe the rules of the scheme valid for the SBC.
- 4.2 A license is issued only for products considered suitable for certification of conformity with the standard in question, as decided by DS CERTIFICATION.
- 4.3 Prior to granting a license, the mark to be used as mark of product shall be submitted to and approved by DS CERTIFICATION.
- 4.4 The right to use the DS-mark is only valid for the products stated in the license.
- 4.5 Consequently, in the event of withdrawal of the license due to wrongful DS-marking of products which do not fulfil the requirements of the standard, the LICENSEE is obliged to pay all expenses in connection with replacement of the defective products by products conforming to the standard, if required.
- 4.6 The use of the mark of conformity on certified products does not imply that DS CERTIFICATION is responsible for marked products or their conformity with standards.
- 4.7 A license is valid for one calendar year. Termination may take place by commencement of a new year subject to three months' notice by both the LICENSEE and DS CERTIFICATION. Where no such notice has been given, the license is renewed annually, unless anything else is stated in the SBC.
- 4.8 A license is not transferable to third party.

## **5 Inspection**

### **5.1 Type inspection**

- 5.1.1 The type inspection includes type testing of the product as well as preliminary inspection at the production site.
- 5.1.2 Type testing shall – according to SBC – be carried out at products taken from the current production. However, type testing may be carried out at products from O-series or at proto types, when these, what type testing is concerned, are to be considered as representative for products from the later production.
- 5.1.3 If the test report is older than two years a technical evaluation of the test report must be available.
- 5.1.4 Regular inspection of the production place must show that the LICENSEE fulfils the requirements stated in the SBC concerning the production- and control equipment but also premises and that it is possible to carry out the one in the SBC required internal control, and that the requirements in the SBC to the LICENSEE's quality system may be fulfilled.

### **5.2 Regular inspection**

- 5.2.1 Regular inspection is carried out according to the SBC with the purpose of establishing that the product continues to comply with the specified requirements.

5.2.2 Where the inspection demonstrates failure to comply with the standard or the SBC, the LICENSEE is obliged to stop marking the products in question immediately and to withhold products of the same batch until the cause and extent of failure have been found. The mark of conformity shall be removed from that part of the batch, which cannot be made to comply with the requirements, or the products shall be destroyed.

5.2.3 In order to obtain and maintain a license, the production equipment shall be kept in such condition as is necessary to ensure uniform production and the regular inspection therefore includes surveillance of the production equipment.

### **5.3 Internal inspection**

5.3.1 The LICENSEE shall ensure that DS-marked products fulfils the requirements of the standards mentioned in the SBC.

5.3.2 Unless otherwise stated in the SBC records of all tests, regardless of the test results, shall be retained for at period of two years.

5.3.3 The LICENSEE shall register all complaints and corrective actions related to the product certification.

### **5.4 External inspection**

5.4.1 DS Certification is entitled to inspect the stock of the manufacturer (or dealer, if relevant), the manufacturing process, the testing equipment, any records and to take samples of DS-marked products at the premises of the manufacturer or on the open market. The inspection will be carried out - without prior notice - by DS Certification or a party appointed by DS Certification.

5.4.2 Where the manufacturer's quality inspection is found inadequate or the samples taken are found defective, DS Certification may require an intensified internal and external inspection.

5.4.3 The external inspection is performed as an inspection of the manufacturer's internal inspection. Consequently compliance or non-compliance of the products with the standard to which the license applies is not the responsibility of DS Certification, compliance being the sole responsibility of the LICENSEE.

5.4.4 A report covering the external inspection is made and the LICENSEE receives a copy of the report.

5.4.5 The extent of the external inspection is given in the SBC.

### **5.5 Other types of inspection**

5.5.1 DS Certification is entitled to carry out other types of inspection at any time and any place. If the inspected product is in compliance with the standard, DS Certification pays for the inspection costs, otherwise the costs of inspection are paid by the LICENSEE.

## **6 Rights and obligations of the LICENSEE**

6.1 The LICENSEE may choose to decline auditors or inspectors, who are appointed to carry out the initial and external inspection at the LICENSEE if the argument for this choice is due.

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- 6.2 The LICENSEE is, however, obliged to inform DS Certification without delay of any changes requiring adjustments of the product or the production processes, which might influence the product's conformity with the standard. The LICENSEE is obliged to, before change of construction, material, performance or production processes to inform DS Certification who is to decide if the changes might influence the quality of the product and if it is of such a nature that a renewed testing – through a new type testing if any – must be required in order to verify if the product is still in conformity with the requirements in the standard.
- 6.3 Changes in the identity of the LICENSEE, replacement of key figures, changes in the structure within the organisation which might influence on the basis for the license agreement, e.g. moving of production to a new production site should immediately be informed to DS Certification.
- 6.4 The LICENSEE is obliged to accept an external inspection with a frequency laid down in SBC and to give those by DS Certification selected auditors and/or inspectors the correct information concerning all questions of importance for the certification.
- 6.5 The LICENSEE shall give the auditors and/or inspectors access to all areas and documentation concerning the validity of the license.
- 6.6 The LICENSEE is obliged to accept candidates and/or observers from e.g. the accreditation authorities in case of external inspection. These observers do only evaluate the work of the inspectors. Candidates/observers time consumption and travel costs cannot be debited the LICENSEE.
- 6.7 In case of changes in the basis for the certification the LICENSEE is obliged to – within a fixed time limit – to fulfil the changed requirements, e.g. changes in the present ABP, SBC, International standards, relevant rules from the accreditation body.
- 6.8 The LICENSEE is responsible for the products covered by the license and which are DS-marked in all respects fulfil the requirements in the standard(s) to which the license refers to and to assure that the product is suited to its purpose.

## **7 Tasks and obligations of the DS Product certification**

- 7.1 DS CERTIFICATION undertakes to give all companies whose activities are within the framework of the services offered by DS CERTIFICATION access to product certification. On the basis of an evaluation of the documentation and an assessment in the form of testing, auditing, inspection or equivalent means, a company may be recommended for product certification, provided that major deviations from the requirement model are not ascertained. The decision to issue LICENSEEs are made by an internal verifier/case handler, the decision making process being independent of the handling of the case. The internal verifier/case handler can refuse issuing of a license or decide to postpone the issuing until further examination of the LICENSEE has been carried out with a satisfactory result.
- 7.2 DS CERTIFICATION cannot refuse certification on the grounds that the company/LICENSEE does not fulfil requirements, which are not included in the requirement model to which the company/licenses is to be certified, i.e. the present ABP and relevant standard(s) and SBC.
- 7.3 During the certification process, DS CERTIFICATION shall ensure that relevant products, systems, documents, test and inspection results are assessed in an objective manner.

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- 7.4 DS CERTIFICATION shall provide supervision in the form of surveillance or inspection to ensure that DS-marked products continue to fulfil the criteria laid down in the standard and SBC to which they are certified. The supervision shall be carried out according to the SBC.
- 7.5 When conformity with the specified requirement model has been ascertained, a license will be issued. DS CERTIFICATION gives the LICENSEE permission to use the registered DS CERTIFICATION mark in compliance with the provisions of sub-clause 8.
- 7.6 DS CERTIFICATION undertakes to treat all information regarding LICENSEEs and their products in confidence and to use such information solely for the purpose of the particular product certification. DS CERTIFICATION is however bound to give relevant authorities and accreditation bodies' access to information to the extent required by the obligation of such authorities and bodies to supervise the DS CERTIFICATION activities.
- 7.7 From the moment an agreement for product certification has been made with DS CERTIFICATION and until the license is issued, DS CERTIFICATION shall not, without the written consent of the LICENSEE, inform any third party, with the exception of the authorities and bodies mentioned in sub-clause 7.9 that the LICENSEE is seeking product certification or of any refusal to grant the license. However, DS CERTIFICATION reserves the right to consult relevant authorities before the license is initiated with a view to procuring information which is necessary for performing the issuing of this license.
- 7.8 DS CERTIFICATION undertakes to inform the LICENSEE of major amendments to the accreditations, which are relevant for the LICENSEE, including in particular suspension or cancellation of accreditations.
- 7.9 DS CERTIFICATION shall register LICENSEEs and their products, for which licenses are issued. This register is open to the public at [www.ds.dk](http://www.ds.dk).

## 8 Use of the mark and accreditation logos

- 8.1 The LICENSEE is entitled to mark the products, which are covered by the license, with the one in the SBC mentioned DS-marking. Furthermore the LICENSEE is entitled to use the mark when marketing the actual product.
- 8.2 The SBC for a given product product certification scheme holds the rules stating that the mark of conformity (or the DS-marking) may be performed as:

XXX  YYY


where XXX indicates the identity number of the LICENSEE and YYY indicates the actual standard.

- 8.3 The DS Certification mark (or the DS mark) can be used together with the company name or logo on headed stationary, brochures etc. in accordance with the guidelines below. For non-accredited product product certification schemes, the below paragraphs 8.6, 8.7 and 8.8 apply. For product product certification schemes accredited by DANAK the below paragraphs 8.9, 8.10, 8.11 and 8.12 apply.

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- 8.4 As regards general mention of or reference to DS Certification product certification or a specific product product certification scheme, the DS mark may be incorporated in the text, as in:
- ...our products are under **DS** -product certification, .....
  - ...we produce our **DS** -marked /type of product) of materials such as ...
  - ...we deal in **DS** -marked (type of product) from leading manufacturers .....

- 8.5 If the DS mark is used without being clearly linked to a text, e.g. as a supplementary logo on headed stationary, the identity number (XXX) of the license holder shall always be stated together with the DS mark, as in:

XXX **DS** or  XXX

- 8.6 If the DS mark is used with reference to both non-accredited product product certification schemes and schemes accredited by DANAK, the provisions for accredited schemes shall apply.

- 8.7 For product product certification schemes accredited by DANAK, the DS mark shall be represented together with the identity number of the license holder and the number of the standard in question, e.g.:

XXX **DS** YYY

Yet, if the text clearly and immediately identifies the license holder as well as the product certification scheme, the DS mark can be represented as:

NO-NAME A/S product **DS** -marked {product name} in accordance with DS YYYY, which ..

- 8.8 If the DS mark is used with reference to several product product certification schemes, these can be indicated by means of the numbers of the relevant standards, such as

XXX **DS** YYY,-Y<sub>1</sub>Y<sub>1</sub>Y<sub>1</sub>,-Y<sub>2</sub>Y<sub>2</sub>Y<sub>2</sub>,-.....

- 8.9 If the DANAK logo is used in connection with the DS mark, the identity number of the license holder and the number of the standard in question shall be stated, as in:

XXX **DS** YYYY 

And it shall be readily apparent that the product has not been endorsed by DANAK, Detailed rules for the use of the DANAK logo are available from DS Certification.

- 8.10 The DS mark shall not be used in such a manner that it may give rise to any doubts as to which products are covered by the marking license.

The DS mark shall be reproduced on the basis of the original, which is available from DS Certification. The DS marks shall not be used on business cards. The mark shall not be used or referred to on products not covered by a license. Nor shall the mark be used in such a manner that it may create the impression that DS Certification assumes the responsibility for the products mentioned. The permission to use the mark expires when the license is cancelled by the license holder or is withdrawn by DS Certification.

## **9 Suspension, withdrawal or annulment of the licenses**

### **9.1 Suspension**

- 9.1.1 A license may be suspended if the LICENSEE wants it, e.g. by a temporary break in production. DS Certification may suspend a license if the product does not fulfil the requirements stated in the standard or if the rules in the SBC are not kept. A suspension is a temporary withdrawal of the license in a period of normally up to two years. DS Certification shall in writing confirm the suspension, the period agreed on and the conditions for annulment of the suspension, below here the extent of a renewed type test and inspection visit.
- 9.1.2 There will be no external control in a case of suspension. When the LICENSEE wants his license re-established, an external inspection visit at the production site will take place and a type test if any, by which it shall be verified that the rules in the SBC are kept and that the products are seen to be in agreement with the standard.
- 9.1.3 During the period of suspension the LICENSEE has no right to DS-mark the product or to puff his right to DS-marking in connection with any marketing initiated during the period of suspension.
- 9.1.4 DS Certification shall add an endorsement to the register of the actual DS-marked products concerning the suspension.
- 9.1.5 A license may furthermore be suspended, if a relevant accreditation body demands DS Certification to suspend the product certification scheme.
- 9.1.6 The suspension may be annulled when it might be seen at an (extraordinary) inspection visit that the conditions for the annulment are present, and by that makes the product in agreement with the requirements laid down in the standard and if the rules of the SBC are kept.
- 9.1.7 If the suspension cannot be cancelled within the period stated, the license will be withdrawn.

### **9.3 Withdrawal**

- 9.3.1 DS Certification may withdraw the license with immediate effect if it is ascertained that the LICENSEE has used the DS-mark in connection with products, which do not comply with the requirements, or on products not covered by the license, or if the LICENSEE in any other way failed to comply with the conditions of the license.
- 9.3.2 DS CERTIFICATION has the right to withdraw a license, if the annual fee and inspection costs have not been paid punctually.
- 9.3.3 DS CERTIFICATION has the right to withdraw the license immediately, if a LICENSEE is going bankrupt or goes into liquidation.
- 9.3.4 Beyond this DS Certification carries out withdrawal if:
- The standard or SBC, which is the basis of the certification, is revised and the LICENSEE does not with – or is not able to – fulfil the revised requirements and interim rules within an informed time limit, cf. item 6.7.
  - DS Certification or a relevant accreditation body are forbidden access to the LICENSEE or to information about the DS-marked products
  - relevant authority or accreditation body instruct DS Certification to perform the withdrawal
  - the LICENSEE does no longer exist in the capacity of a legal person/entity

- 9.3.5 When the license is withdrawn the LICENSEE loses his right to DS-mark his products. LICENSEE who is given a notice of withdrawal of a license is immediately obliged to stop the DS-marking as well as referring to DS-marking in advertising or any other publicity for the actual products.  
The LICENSEE is in writing obliged to inform his primary interested parties and immediately return license documents to DS Certification or to shred these. If DS Certification requires it the LICENSEE shall furthermore remove the DS-mark from all future belonging products, which are stocked at the factory or at the dealer.
- 9.3.6 DS Certification is obliged to publish the withdrawal. The publication will be seen at the DS homepage in connection with the list of actual DS-marked products.
- 9.3.7 If DS Certification estimates the necessity of further information from 3rd party, a short notice stating a specification of the matter. The information may be forwarded directly to customers of the actual product(s), to LICENSEEs, daily papers, trade journals, trade organisations and relevant authorities.
- 9.3.8 A new license can only be issued after renewal of the certification procedure and type testing.
- 9.3.9 Judicial actions may be carried into effect, if it is considered to harm the reputation of DS Certification or if DS Certification is caused economical loss. Judicial actions could be debt-collecting or legal proceedings.
- 9.3.10 DS CERTIFICATION is entitled to re-forward - to the LICENSEE - expenses conc. consideration and advertising in connection with the conditions mentioned in clause 9 – and if possible to notify the demand at the administration of an estate or termination of the LICENSEE.

#### **9.4 Annulment of the licenses**

- 9.4.1 Should the LICENSEE annul a license, cf. Clause 4.8 the LICENSEE is under an obligation to return the license document to DS CERTIFICATION, alternatively to shred it. After the expiration of the license period of validity, the LICENSEE is under an obligation to terminate the DS-marking and to stop any references to the DS-marking or any other advertising for the products in question.
- 9.4.2 DS CERTIFICATION shall – by the licence's expiration of the period of validity – delete the actual products from DS' official registers.

#### **10 Terms of payment**

- 10.1 The LICENSEE undertakes to pay any fees charged by DS CERTIFICATION according to the current terms of payment specified in the publications of DS CERTIFICATION on rates and fees. Rates and fees can be changed without prior notice.
- 10.2 An annual fee shall be paid to cover the costs related to the operation of the product certification schemes and for the right to hold a license, the first annual fee being paid upon the first issue of the license document. Subsequent annual fees are charged according to the rates specified by DS CERTIFICATION.
- 10.3 Special activities are charged separately.

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- 10.4 Costs related to type inspection, internal inspection, external inspection and other inspection mentioned under clause 5 are paid by the LICENSEE except for passed control according to sub-clause 5.5.
- 10.5 In connection with re-testing, further control or anything else, which requires the participation of DS CERTIFICATION. DS CERTIFICATION has the right to be paid by account.
- 10.6 Paid entry- and annual fees and charges are not refunded.

## 11 Complaints

- 11.1 The LICENSEE can forward a complaint to DS CERTIFICATION of errors, omissions or disputes resulting from the performance of the product certification. DS CERTIFICATION undertakes to maintain a procedure for handling such complaints, and the complaining party will be informed of the content of the procedure upon request.
- 11.2 The complaint shall be forwarded to DS CERTIFICATION within four weeks of the event.
- 11.3 The complaining party shall be notified in writing of the decision taken on the complaint. In the event of the complaint being found justified, DS CERTIFICATION shall pay all costs related to the rectification of the matter.
- 11.4 Where a LICENSEE does not succeed in his complaint, the decision can be brought before an appeals panel set up with the task of deciding the final settlement of the matter. An appeal regarding the decision shall be submitted in writing no later than 20 days following the decision of DS Certification, from the date of receipt of the decision by the LICENSEE (date of postmark + 2 days). The panel has at least 4 members, including the DS Managing Director or the chairman or vice-chairman of the DS Executive Committee, the DS Certification Director, the DS Certification Manager and the chairman of the expert committee of DS Certification.
- 11.5 Where a complaint gives rise to justified doubt as to the correctness of issued licenses, changes are made, if required by withdrawal or annulment, in conformity with this ABP, cf. Sub-clause 9.3.4.

## 12 Conditions for claims

- 12.1 Pursuant to the general provisions of indemnity in Danish law, DS CERTIFICATION shall be held responsible only if documentation exists of errors or negligence on the part of DS CERTIFICATION, subject to the specifications and limitations provided for in sub-clauses 12.2 to 12.11.
- 12.2 To the extent allowed for by mandatory statutory provision, the liability of DS CERTIFICATION for personal injury or damage to property shall not exceed DKK 5.000.000 for any one event, unless otherwise agreed in writing at the time of entering into agreement, or prescribed by relevant authorities.
- 12.3 DS CERTIFICATION shall not be held liable for damage caused by the LICENSEE's products, services, systems or persons employed by the company arising out of errors or omissions unless the error or omission can be ascribed directly to operations performed by DS CERTIFICATION, subject to the financial limitations specified in 12.2.

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- 12.4 DS CERTIFICATION disclaims all liability for any consequential loss, loss of profit, loss of time or any similar indirect loss.
- 12.5 DS CERTIFICATION shall not be held liable, neither wholly nor in part, for delays, negligence or loss arising out of conditions within the LICENSEE.
- 12.6 DS CERTIFICATION shall not be held liable for delays or loss resulting from weather conditions, strikes, natural disasters, fire or other force majeure circumstances.
- 12.7 Where the LICENSEE fails to lodge his complaint immediately after the error or omission in the performance of DS CERTIFICATION has been ascertained, cf. Sub-clause 11.2, DS CERTIFICATION shall be released from liability for any damage, which could have been avoided by a timely complaint.
- 12.8 Where DS CERTIFICATION is held liable by a third party for events subject to limitations, cf. Sub-clauses 12.1-12.11, the LICENSEE shall indemnify DS CERTIFICATION and pay any legal expenses incurred.
- 12.9 DS CERTIFICATION shall not be liable for damage or loss arising out of operations, which date back more than three years from the time of complaint.
- 12.10 DS CERTIFICATION shall not be liable for damage or loss resulting from statements in documents from which it appears that the statement was based on an estimate.
- 12.11 Limitations resulting from sub-clauses 12.1-12.10 shall not apply if DS CERTIFICATION or DS CERTIFICATION employees have shown gross or wilful negligence.

### 13 Choice of law and venue

Disputes shall be settled according to the Danish law. The venue is the Copenhagen maritime and Commercial Court.

Misuse of the mark of conformity may lead to responsibility and liability to pay compensation according to the National laws. The LICENSEE is under an obligation, in case of disputes, to let these disputes settled by Danish Court with DS CERTIFICATION as part of the case.

### 14 Vocabulary

#### *Audit*

A systematic and independent examination to determine if the quality management control activities and the connected results are in conformity with the planned arrangements and if these arrangements are practised efficiently as well as appropriate for obtaining the targets.

#### *License*

Permission to provide a product in conformity with a given product standard with a mark of conformity, the product being supervised by means of a product product certification scheme.

#### *Product certification scheme*

Generally recognised system having its own set of rules and procedures applying to the organisation and performance of certification activities.

## General Rules for the services provided by DS Product certification (ABP)

### *External inspection*

Inspection performed by the certification body or its subcontractor at the production site of the warehouse of the distributor.

### *Internal inspection*

The inspection carried out by the manufacturer or distributor in conformity with the applicable product standard and specific rules for certification (SBC).

### *Regular inspection*

Term specifying the overall internal and external inspection at the production site and, if required, at the warehouse of the distributor.

### *Type inspection*

Type testing of a product together with an initial inspection visit to the production site according to the product standard and specific rules for certification (SBC). The initial inspection visit comprises a review of the part(s) of the company's organisation, quality management system as well as production and inspection equipment which are included in the provisions laid down in the relevant product standard and SBC.